



## Airport Operations & Airport Management courses in 2020

Following our successful training approach to combine lessons in the classroom with expert-attended observation sessions in the exciting working environment of Frankfurt Airport, IATA and Fraport have further strengthened their training portfolio with the addition of the following seminars, which specifically cover topics related to airport operations and airport management:

- Aircraft De-icing Operations Management  
*(04 – 06 May, 21 – 23 September)*
- Airport Operations Advanced  
*(15 – 19 June, 14 – 18 December)*
- Cargo Business Development for Airports  
*(22 – 24 April)*
- Emergency Planning & Response  
for Airports and Ground Service Providers  
*(29 June – 03 July, 16 – 20 November)*
- Safety Management Systems (SMS) for Airports  
*(16 – 20 March)*
- Airside Operations – Safety Compliance  
*(28 September – 02 October)*

**New Offer**

These courses are targeting new entrants in the industry as well as qualified experts requiring a refresher or an update on the latest regulations, recommendations and best practices in their specific areas of airport-related business.

Do not miss this opportunity to enhance your professional career by attending a joint IATA/Fraport seminar, which perfectly suits your individual training requirements.

*In cooperation with:*

**IATA**

*International Air Transport Association*

*Montréal, Québec, Canada*

[www.iata.org](http://www.iata.org)



**Regional  
Training Partner**



**Fraport AG**  
Frankfurt Airport Services Worldwide  
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## Ground Handling & Airport Operations Seminars

Training Program 2020 at Frankfurt Airport

## IATA ground handling & airport operations courses with direct access to live operational environment at Frankfurt Airport.

Since 2015 Fraport has entered into a partnership with the International Air Transport Association (IATA), one of the most well-established providers of global aviation training solutions. Within the scope of this training cooperation, Fraport and IATA Training are offering industry-leading seminars to personnel serving airports, ground service providers, cargo handling staff and also to those who are interested in developing a career within the aviation business.



In addition to the proven in-class training conducted by experienced IATA instructors at Fraport premises, these courses help participants to better understand operational processes and related interfaces simply by granting a look behind the scenes of daily ground handling activities, airfreight processing and airport operations at Frankfurt Airport, one of the world's premier aviation hubs. In accordance to their specific area of interest, students will either have access to non-public operational ground handling areas, to various cargo facilities or to dedicated zones, in which duties related to a safe, efficient and smooth airport operation are executed. Common to all of these observation sessions is the presence of a highly-skilled Fraport expert who will depict and explain the established practices on-site.



## Developed by the leading provider of global aviation training solutions in close cooperation with one of the most renowned airport operators and ground service companies.

In a global and ever-changing aviation industry, the acquirement of solid and up-to-date expertise are critical for occupational and personal success. Therefore, choose from the programs given below to effectively support and promote internationally accepted industry standards worldwide, while simultaneously taking your career to the next level!



### Ground Handling & Airfreight related courses in 2020

- Aircraft Turnaround Coordination & Loading Supervision  
*(23 – 26 March, 19 – 22 October)*
- Aircraft Weight and Balance  
*(24 – 28 February, 24 – 28 August)*
- Aircraft Weight and Balance Refresher  
*(20 – 22 April)*
- Airport Services – Passenger Handling  
*(02 – 06 March, 31 August – 04 September)*
- Baggage Handling Services and Systems  
*(17 – 19 February, 17 – 19 August)*
- Human Factors in Ground Operations  
*(03 – 05 June, 09 – 11 November)*
- Cargo Warehouse & ULD Build-Up  
*(27 – 30 April, 26 – 29 October)*
- Temperature Controlled Cargo Operations  
*(18 – 20 May, 14 – 16 September)*
- Audit Quality & Risk Management for Temperature Controlled Cargo  
*(25 – 29 May, 23 – 27 November)*
- CEIV Pharma Refresher for Key Personnel  
*(14 – 15 May)*
- Management of Live Animals Logistics  
*(08 – 10 June, 07 – 09 December)*

**For further information about these courses and for course application, please consult the IATA website: [www.iata.org/training-fraport](http://www.iata.org/training-fraport)**