

Fraport Ground Services Consulting

*World-Class Competence
Customized Solutions
Consistent Performance*





Fraport Ground Services at a glance

Fraport AG has successfully operated the international Frankfurt Airport for many decades. Based on the expertise and experience acquired from managing this global hub over the years, it also offers first-rate services at many other locations around the globe.

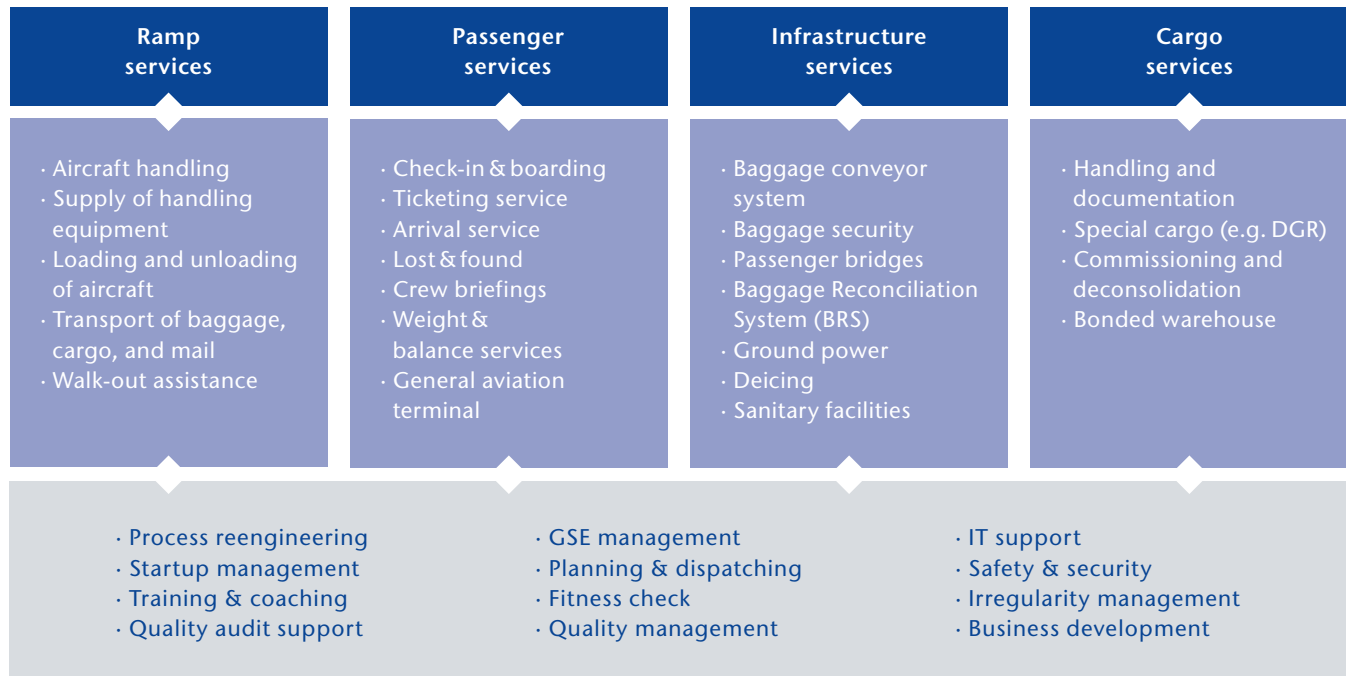
Fraport Ground Services is one of the world's leading providers of ground handling services & solutions in compliance with Annex 810 of the IATA Airport Handling Manual. We offer a full range of services that cover the entire process chain and meet the requirements of nearly 100 airline customers at FRA. Our over sixty years of experience enable us to deliver top-quality and tailored solutions.



Close cooperation of everyone involved makes Frankfurt one of the world's fastest and most efficient major airports, with an excellent international reputation.

Professional consulting on ground handling

Our activities



Professional consulting on ground handling

Your benefits

Our extensive experience with ground handling operations and their quality, safety & security and financial aspects has given us a thorough understanding and knowledge of the overall process chain, all involved processes and key interfaces.

As a result, we are in a position to identify operational weaknesses and future organizational challenges – essential prerequisites for implementing and ensuring stable and sustainable ground handling processes.

We are convinced that the most important contributors to success are cultural awareness and a process of continual improvement.



Fraport Ground Services Consulting


*World-Class Competence
Customized Solutions
Consistent Performance*



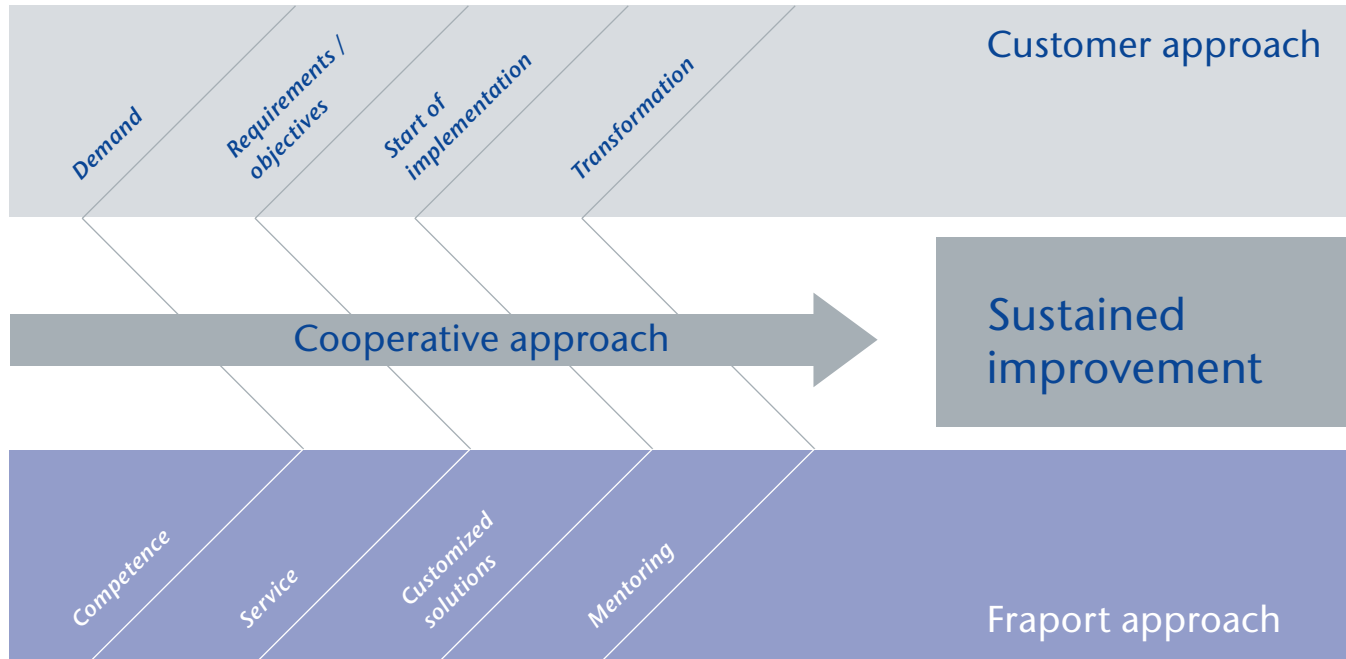


We offer customized solutions in all of our core competencies

<i>Service portfolio</i>	<i>Passenger handling</i>	<i>Baggage handling</i>	<i>Ramp handling</i>	<i>Cargo handling</i>	<i>Ramp supervision</i>	<i>GH infrastructure</i>	<i>Control center</i>	<i>GSE management</i>	<i>Flight & ground ops</i>
<i>Fitness check</i>									
<i>Process reengineering</i>									
<i>Quality audit support</i>									
<i>IT support</i>									
<i>Quality management</i>									
<i>Training & coaching</i>									
<i>Business development</i>									
<i>Irregularity management</i>									
<i>Startup management</i>									
<i>Safety & security</i>									
<i>...</i>									



Our cooperative approach for ensuring consistently outstanding performance



*We provide our services to all stakeholders
in the ground handling business*

Airports

Third party
ground
handlers

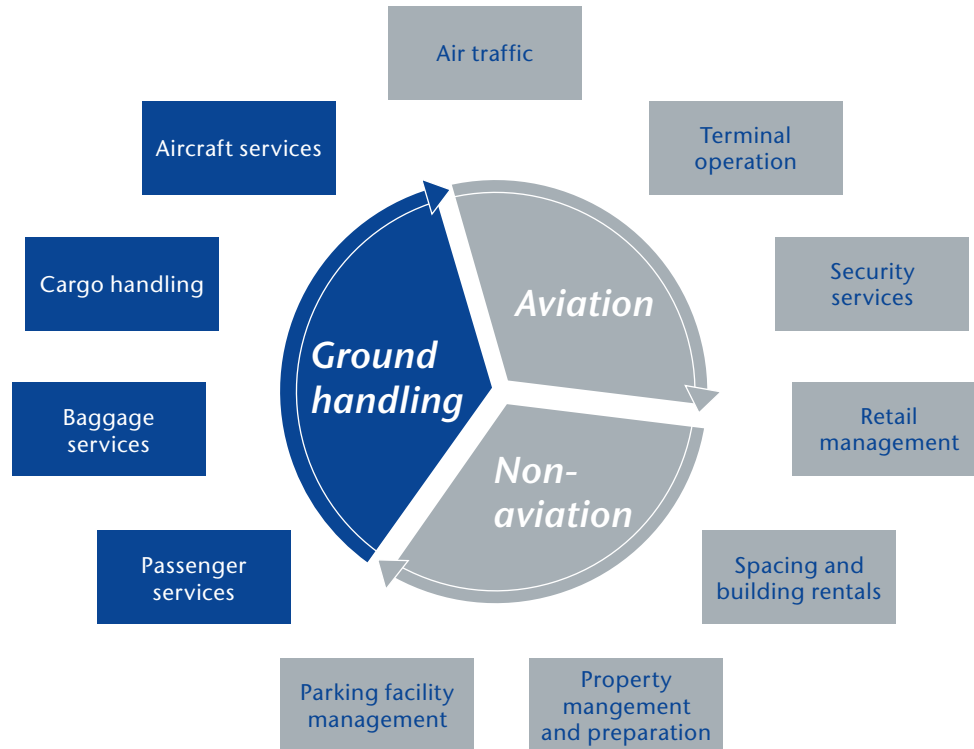
Airlines

Authorities

GSE
industry

Fraport Ground Services Consulting

We believe in perfectly interlinked processes



From Asia to South America, Fraport's competence is in demand around the world



Cleveland
Boston
Pittsburgh
Baltimore

Lima

FRA

Thessalo
Corfu
Aktion
K
Zakyntho



St. Petersburg

Hanover

Frankfurt

Ljubljana

Varna

Burgas

Antalya

Xi'an

Shanghai

Hong Kong

Delhi

niki

Kavala

Skiathos

Mytilini

efalonia

Samos

Mykonos

Kos

Santorini

Rhodes

Chania

Fraport Ground Services Consulting

Your contacts



Ekkehard Franke
Senior Project Manager

Fraport AG
Ground Services
60547 Frankfurt am Main

Phone +49 69-690 71103
Mobile +49 174-3175299
Fax +49 69-690 495-71103
E-mail e.franke01@fraport.de

www.fraport.de
www.airportcity-frankfurt.de
www.fraport-groundservices.com

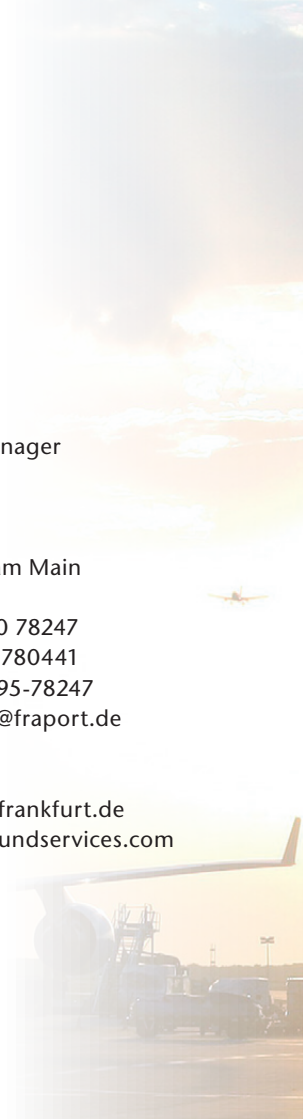


Andreas Brynecki
Senior Project Manager

Fraport AG
Ground Services
60547 Frankfurt am Main

Phone +49 69-690 78247
Mobile +49 173-6780441
Fax +49 69-690 495-78247
E-mail a.brynecki@fraport.de

www.fraport.de
www.airportcity-frankfurt.de
www.fraport-groundservices.com



Professionalism is our core expertise





Fraport AG
Ground Services
60547 Frankfurt am Main

www.fraport.de
www.airportcity-frankfurt.de
www.fraport-groundservices.com